

Privacy Policy

Last updated: May 4, 2026

This Privacy Policy explains how Lexora Prep collects, uses, stores, and protects information when you use our website, platform, and related services.

By using Lexora Prep, you acknowledge the practices described in this Privacy Policy.

01 Information We Collect

We may collect information you provide directly, including your name, email address, account credentials, subscription status, support messages, feedback, and other information you choose to submit.

02 Study and Platform Data

We may collect study-related data, including subjects reviewed, rules accessed, flashcard progress, completion status, weak areas, study plan settings, selected plan, registration mode, and platform usage data.

03 Legal Acceptance Records

When you register or agree to platform policies, we may record your legal acceptance history, including the policy versions accepted, acceptance timestamp, selected plan, registration mode, browser or device user agent, and IP address where available.

These records help us maintain proof of consent, comply with legal obligations, prevent abuse, and manage disputes.

04 **Payment Information**

Payments may be processed through a third-party payment processor. Lexora Prep does not store full credit card numbers or full payment card information on its own servers.

Payment processors may collect and process payment, tax, billing, fraud prevention, and subscription information according to their own policies.

05 **How We Use Information**

- To create and manage user accounts.
 - To provide platform features, rule training, flashcards, analytics, and study planning.
 - To process billing and subscription status through third-party payment processors.
 - To respond to support requests and user communications.
 - To improve security, performance, reliability, and product quality.
 - To prevent fraud, misuse, scraping, unauthorized access, or policy violations.
 - To comply with legal obligations and maintain legal acceptance records.
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06 **We Do Not Sell Personal Data**

Lexora Prep does not sell your personal data or provide it to third parties for their independent advertising purposes.

07

Cookies and Similar Technologies

We may use cookies and similar technologies to keep users logged in, remember preferences, support security, prevent abuse, process check-out, and analyze usage.

More information is available in the [Cookie Policy](#).

08

Data Security

We use reasonable technical and organizational safeguards to protect user information.

No internet-based service can guarantee complete security, and users are responsible for keeping their login credentials confidential.

09

Data Retention

We retain information for as long as reasonably necessary to provide the service, comply with legal obligations, resolve disputes, enforce agreements, maintain security, and support legitimate business needs.

Legal acceptance records may be retained for compliance, evidence, and dispute-prevention purposes.

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User Choices

You may request access, correction, deletion, or account closure by contacting support.

Some information may need to be retained where required for legal, security, billing, dispute-resolution, or legitimate business purposes.

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Contact

For privacy questions, contact support@lexoraprep.com.

Lexora Prep does not store full card details. Payment processing is handled by third-party payment processors.

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